

 THERMO KING

ThermoKare

# SERVICE CONTRACTS AND SOLUTIONS FOR SLXi



You win. Always.

## SUPPORTING YOU ON YOUR WAY.

Thermo King knows how vital it is that your refrigerated truck fleet stays at a constant temperature throughout the day, and how even a small deviation during a journey can be catastrophic. Our ThermoKare portfolio of premium and dealer service solutions is designed to optimise the efficiency of your fleet and minimise the cost of operations. You can even choose to be supported right across Europe. All you have to do is decide what you need, and let us do the rest.

Choosing a ThermoKare service contract will allow you to eliminate non-core tasks from your daily business operations, such as maintenance planning, scheduling, invoice interpretation and general fleet administration.

Our offer just got better.

As an SLXi owner, you now have access to our enhanced ThermoKare service contracts.

You can benefit from:

- ✓ Cost reductions on our bestselling premium service contracts
- ✓ Extra standard services on premium service contracts:
  - ✓ Battery failure coverage with every solar panel installation
  - ✓ New breakdown assistance programme available

As an SLXi owner, you can also benefit from extended warranty offerings for up to 5 years via dealer service solutions.



**With ThermoKare for SLXi, we offer premium and dealer service solutions at a competitive price with new extra services included on our service contracts. That's why you are winning.**

# SOLID SAVINGS

SAVE UP TO  
**5%**  
ON TOTAL COST

ThermoKare ComfortPlus offers you a full service contract for one price with no hidden surprises. Totally flexible, with customised programmes to meet each operator's needs, it covers all parts and service costs, scheduled and unscheduled, so you can budget your operations in advance.

Thanks to a significant investment in quality and reliability across the SLXi product portfolio, we are now in a position to share the benefits with you by making our all inclusive ThermoKare ComfortPlus service contract better than ever. That means a solid saving of around 5% over five years versus our previous trailer portfolio, plus you'll profit from our new enhanced services.

**Plan your costs, get new benefits and save around 5% on service and maintenance with ThermoKare ComfortPlus for SLXi.**

# MAINTAINED BY THE BEST

SAVE  
**10%**  
ON TK GENUINE PARTS

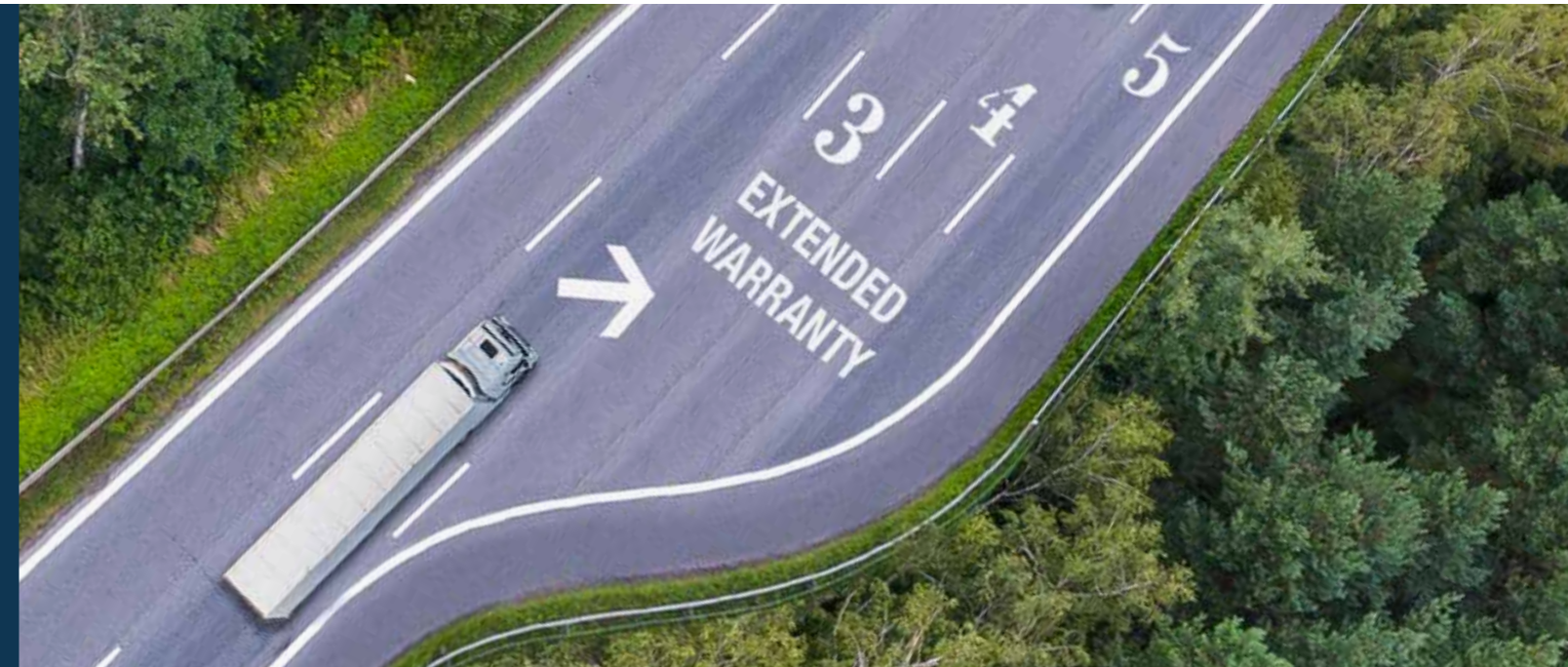
ThermoKare MaintenancePlus is a cost-effective maintenance programme for those who prefer to have the maintenance work managed by us and spread the costs. Repairs and breakdowns are managed based on the pay as they go-principle. You benefit from immediate credit lines at Thermo King dealers, standardised prices, consolidated monthly invoices, detailed reports and online fleet management tools.

Do you want to minimise upfront costs while enjoying the comfort of a fully maintained fleet performed by qualified technicians and save 10% on parts? With ThermoKare MaintenancePlus you got it! On top of this, we offer you new services for extra peace of mind.

**Save 10% on parts, reduce unscheduled servicing and ensure a higher resale value for your fleet with MaintenancePlus for SLXi.**

# WAYS TO SAVE MORE

EXTENDED WARRANTY OPTIONS



The new quality and reliability standard set by SLXi has enabled us to cut the cost of WarrantyPlus and AssistancePlus, our extended warranty and callout plans offered via our dealers. A year-3 warranty extension, covering all components, now costs 15% less compared with SLXi's predecessor. Plus year-4 and year-5 extensions are now also available. These cover all major SLXi components for a very competitive price.

## ThermoKare Dealer Service Solutions for SLXi.

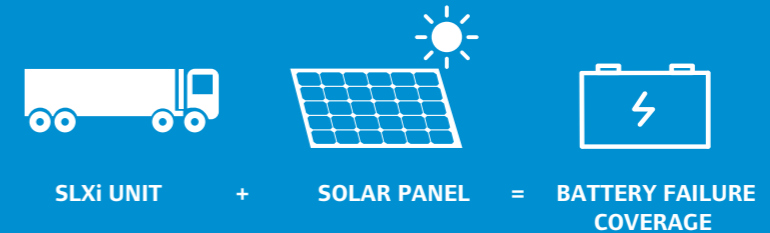
### Your benefits:

- ✓ **15% saving on a year-3 warranty extension, covering all components**
- ✓ **Extended 4<sup>th</sup> and 5<sup>th</sup> year warranty available on all major components**
- ✓ **5-year callout assistance available**

## BATTERY FAILURE COVERAGE FOR SLXi



# COVERED BY THE SUN



24/7 Connectivity is critical and you know it. But when equipment is idle for extended periods, battery drainage and potential failure becomes a real risk. When a battery is flat, there's no connectivity.

We have developed the perfect solution:

All ThermoKare premium service contracts will cover Thermo King battery failure throughout the lifetime of your service agreement. All you have to do is order a Thermo King solar panel and forget your battery worries, for ever.

**Can't start because of a flat battery?**

**Solar charging is the best solution under the sun.**

**Fit a TK solar panel and TK batteries are covered on all ThermoKare Premium Service Contracts for SLXi.**

# ALWAYS ON CALL




Even the best-made equipment can break down sometimes. The good news is that our expert dealer assistance is only a phone call away. Our multi-lingual ThermoAssistance service guarantees emergency standby service around the clock.

And there's more!

With our new RoadAssistance service, we can not only provide emergency assistance on your Thermo King unit, but on the whole trailer. So if you have a flat tyre, faulty brakes or lights, you can simply make one call and know help is on the way.

**With Thermo King ThermoAssistance and RoadAssistance you get 24/7 support and are covered for any breakdown. Not only on the unit but on the entire trailer! Relax. We have you covered.**

# THERMOKARE SERVICE SOLUTIONS

FEATURES	MaintenancePlus	ComfortPlus
Administration & centralised pricing	●	●
Access to online asset management system 	●	●
Repairs (parts + labour)	-	●
Call-out and overtime	-	●
Travel for breakdown	-	●
Maintenance inspections	●	●
Maintenance lubricants/filters/belts	●	●
Annual leak test	○	●
Annual sensor calibration	○	●
Travel for maintenance	○	○
Battery coverage (with TK solar panel)	●	●
ThermoAssistance	●	●
RoadAssistance	○	○
Year 4 - Major components	-	-
Year 5 - Major components	-	-

ProtectionPlus	WarrantyPlus	AssistancePlus
-	-	-
-	-	-
-	● <sup>2</sup>	●
● <sup>1</sup>	-	●
○ <sup>1</sup>	-	○ <sup>1</sup>
-	-	-
-	-	-
-	-	-
-	-	-
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-	-	-
●	●	●
○	○	○
-	○	○
-	○	○

● Included ○ Option

Note 1: In warranty valid cases

Note 2: If annual warranty validation has been carried out on time





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# CONTACT US TODAY!



Thermo King is a brand of Ingersoll Rand®. Ingersoll Rand (NYSE:IR) advances the quality of life by creating comfortable, sustainable and efficient environments. Our people and our family of brands — including Ingersoll Rand®, Thermo King®, Trane® and Club Car® — work together to enhance the quality and comfort of air in homes and buildings; transport and protect food and perishables; and increase industrial productivity and efficiency. We are a global business committed to a world of sustainable progress and enduring results.



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